



RUNNYMEDE BOROUGH COUNCIL

REVIEW BOARD

9 DECEMBER 2004

APPENDICES

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Runnymede Borough Council

Community survey - 2004

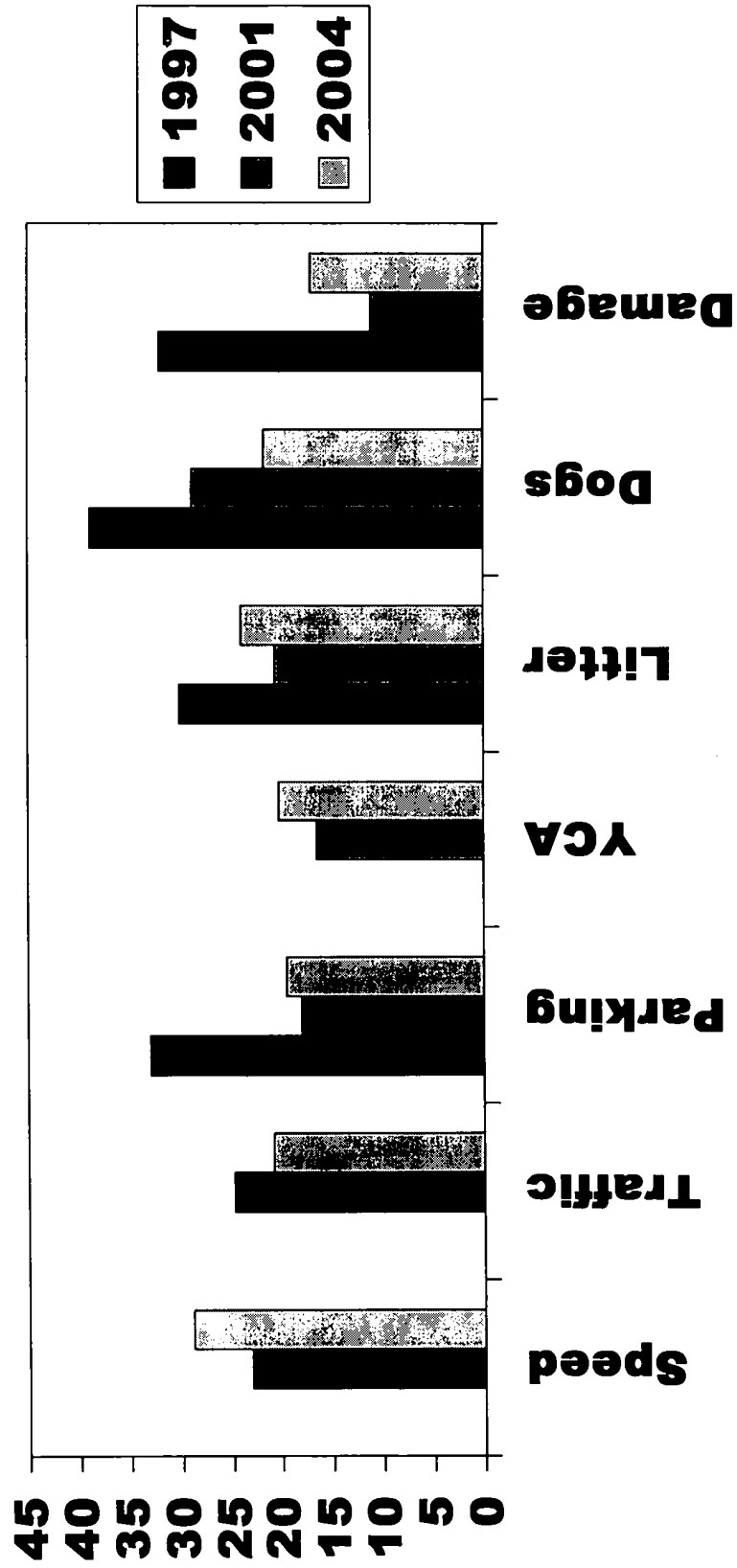
Geoff Berry

APPENDIX 'B'

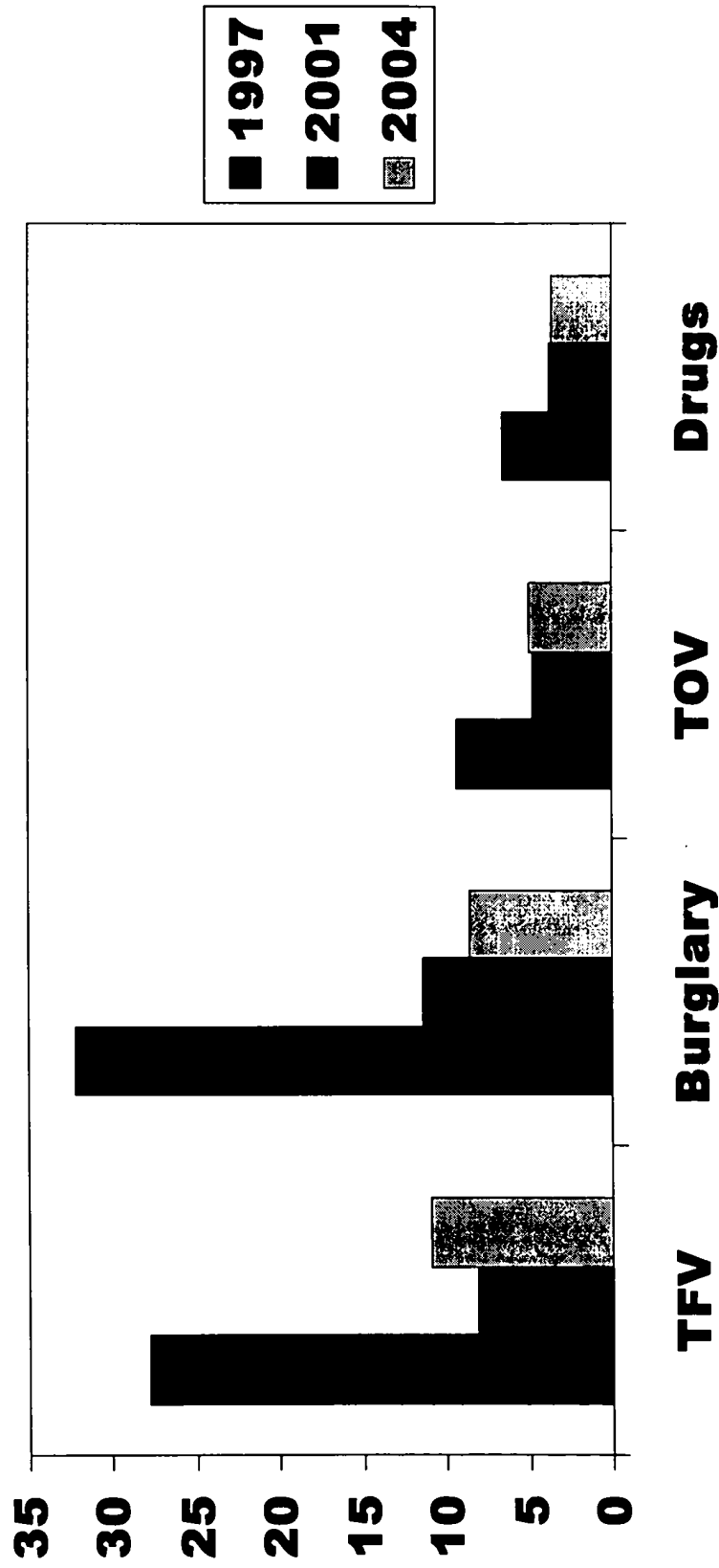
Survey methodology

- ⌘ Residents – postal survey
 - ☑ 5% random sample of households
 - ☑ Ward by ward
 - ☑ Freepost returns
 - ☑ Identical to previous surveys - comparability
 - ☑ 2947 surveys issued
 - ☑ Overall 32% response
- ⌘ Focus Groups
- ⌘ Business survey – postal survey

Perceived problems - top 7



Perceived problems - "Crime"



Victims of crime

- ⌘ 12.3% of respondents (10.1% in 2001, 16.3% in 1997)
- ⌘ 36% victims of damage (37% in 2001)
- ⌘ 63% reported to police (67% in 2001)
- ⌘ 25% knew a victim (26% in 2001)
- ⌘ Stable pattern

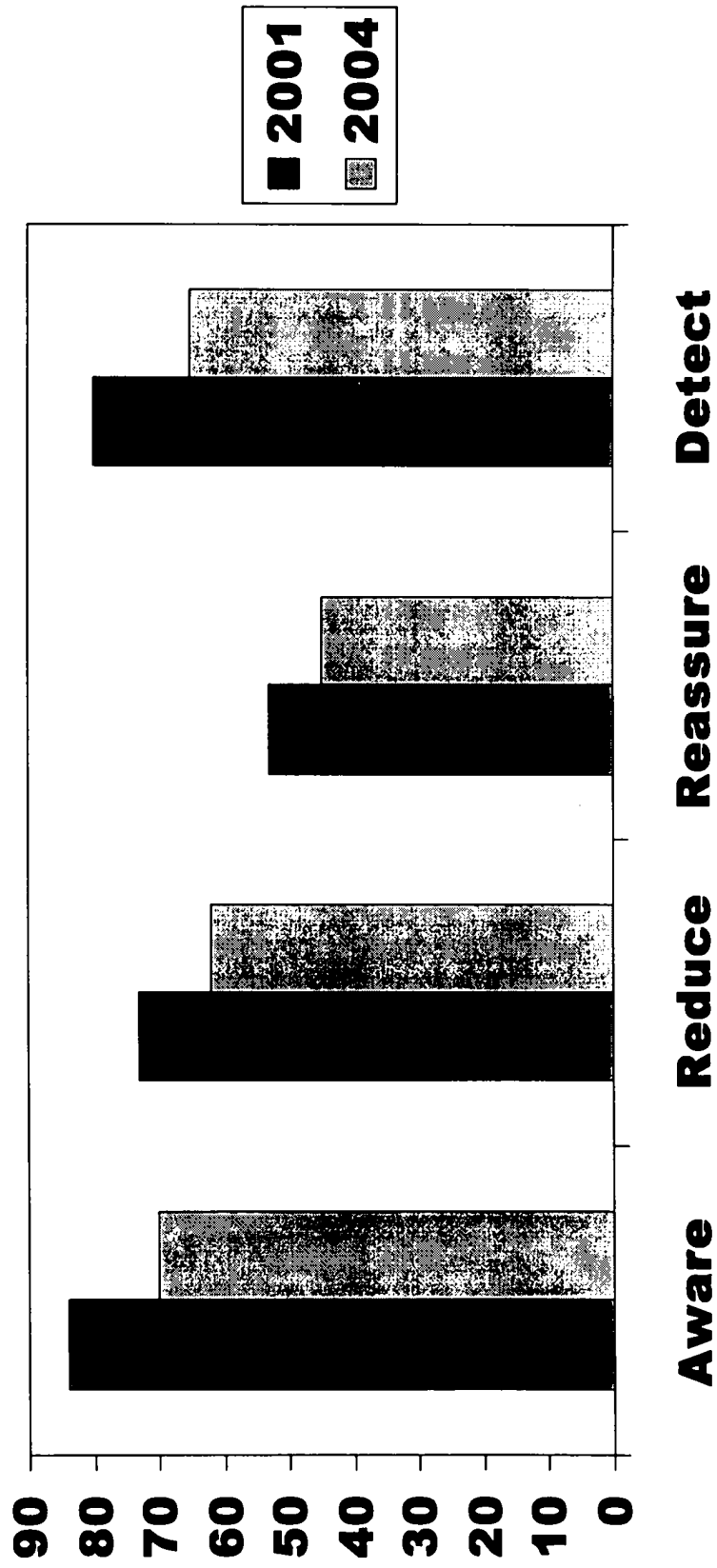
Fear of crime

- ⌘ 22% of respondents (22% in 2001, 41% in 1997)
- ⌘ 19% wary when out after dark (28% in 2001, 52% in 1997)
- ⌘ 43% media influence (87% in 2001)
- ⌘ 51% apparent crime in the area (52% in 2001)
- ⌘ Town centres as a focus

Victims of Anti-Social Behaviour

- ☼ 16% of respondents (23% in 2001)
- ☼ 28% in last year (41% in 2001)
- ☼ 40% at or outside home (44% in 2001)
 - Verbal abuse
 - Minor vandalism
 - Aggressive/threatening behaviour

CCTV scheme



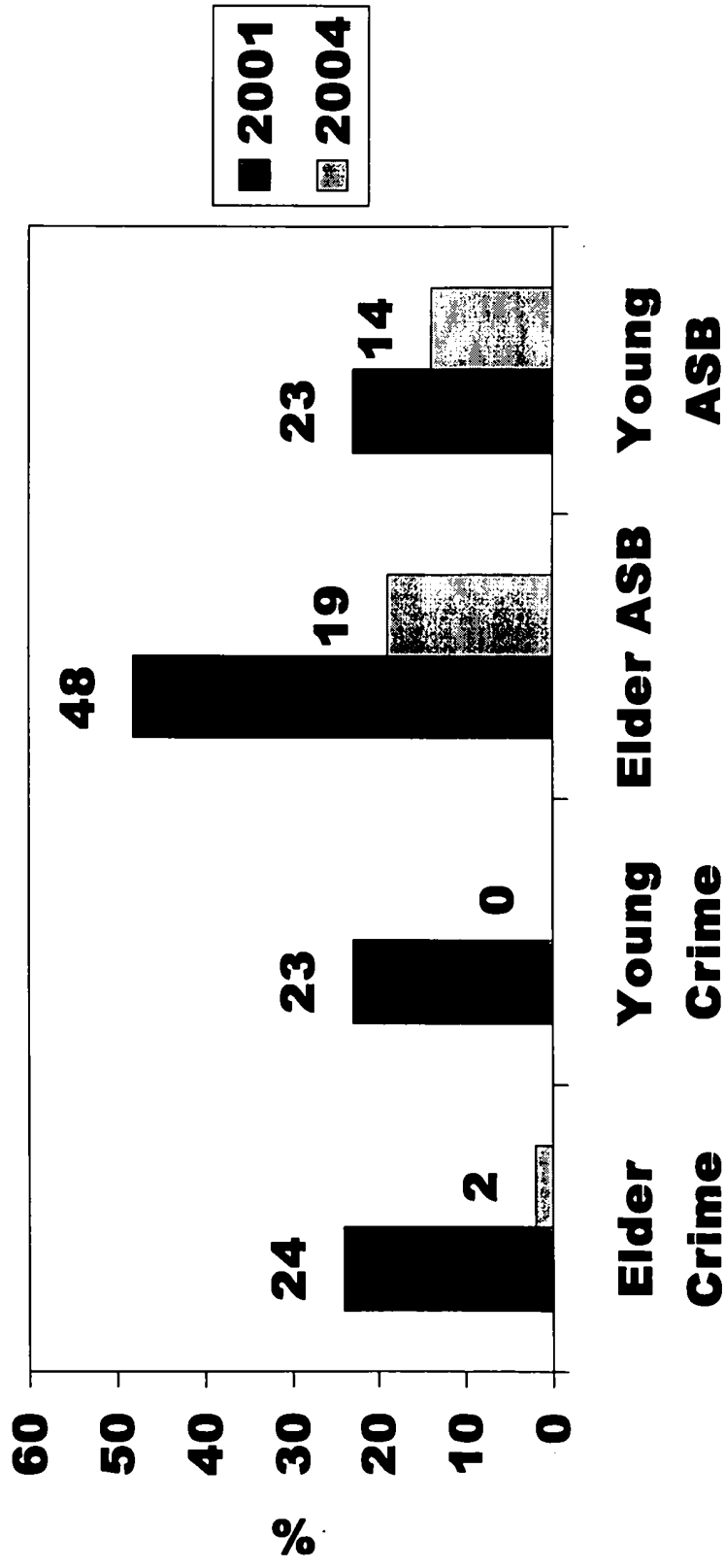
Focus Groups

- ⌘ Concern up generally in the young
- ⌘ Elderly – down in crime, up in quality of life issues
- ⌘ No major concern expressed by vulnerable group
- ⌘ Positive action
 - Overall increase
 - Checking caller identity

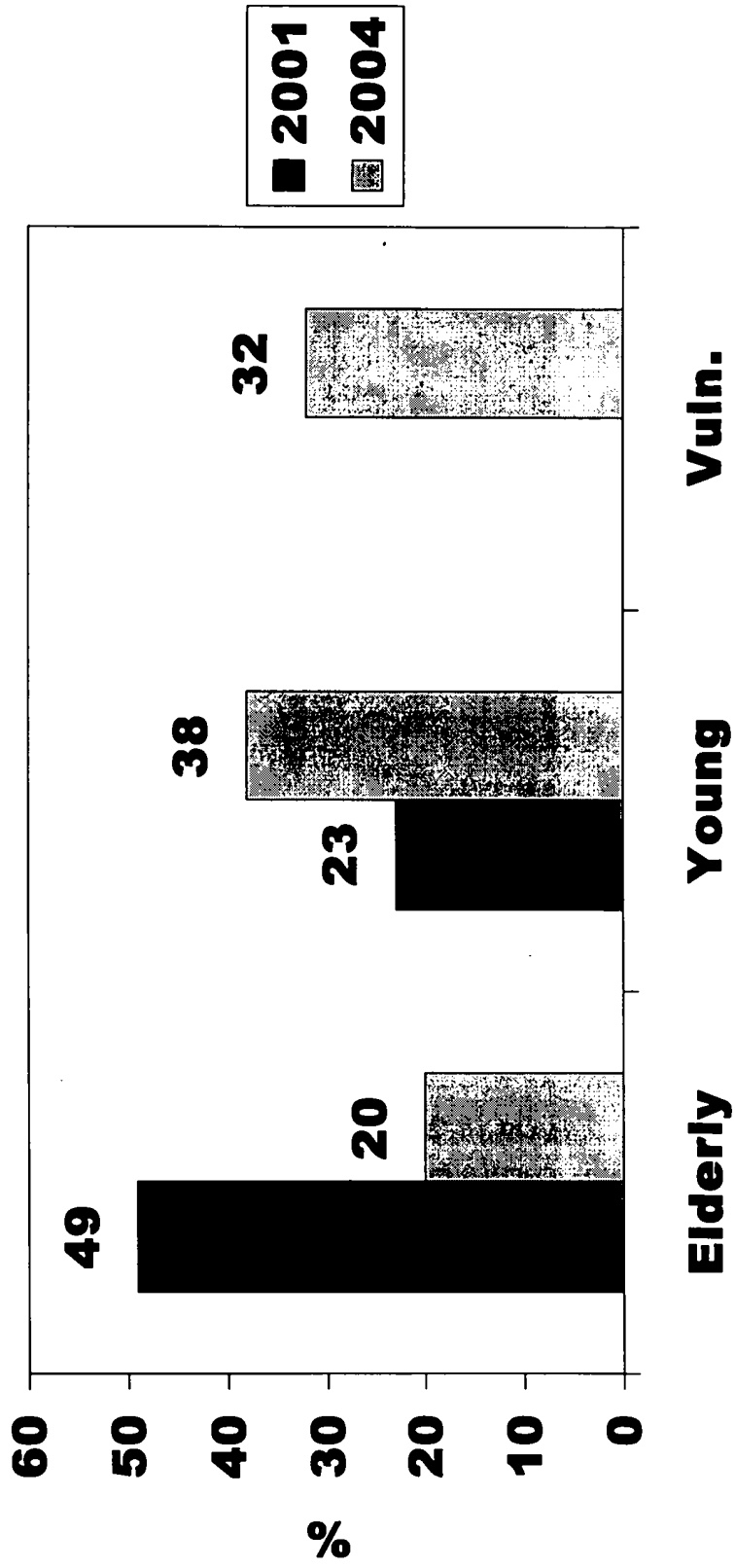
Focus Groups

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Focus Groups - Victimisation



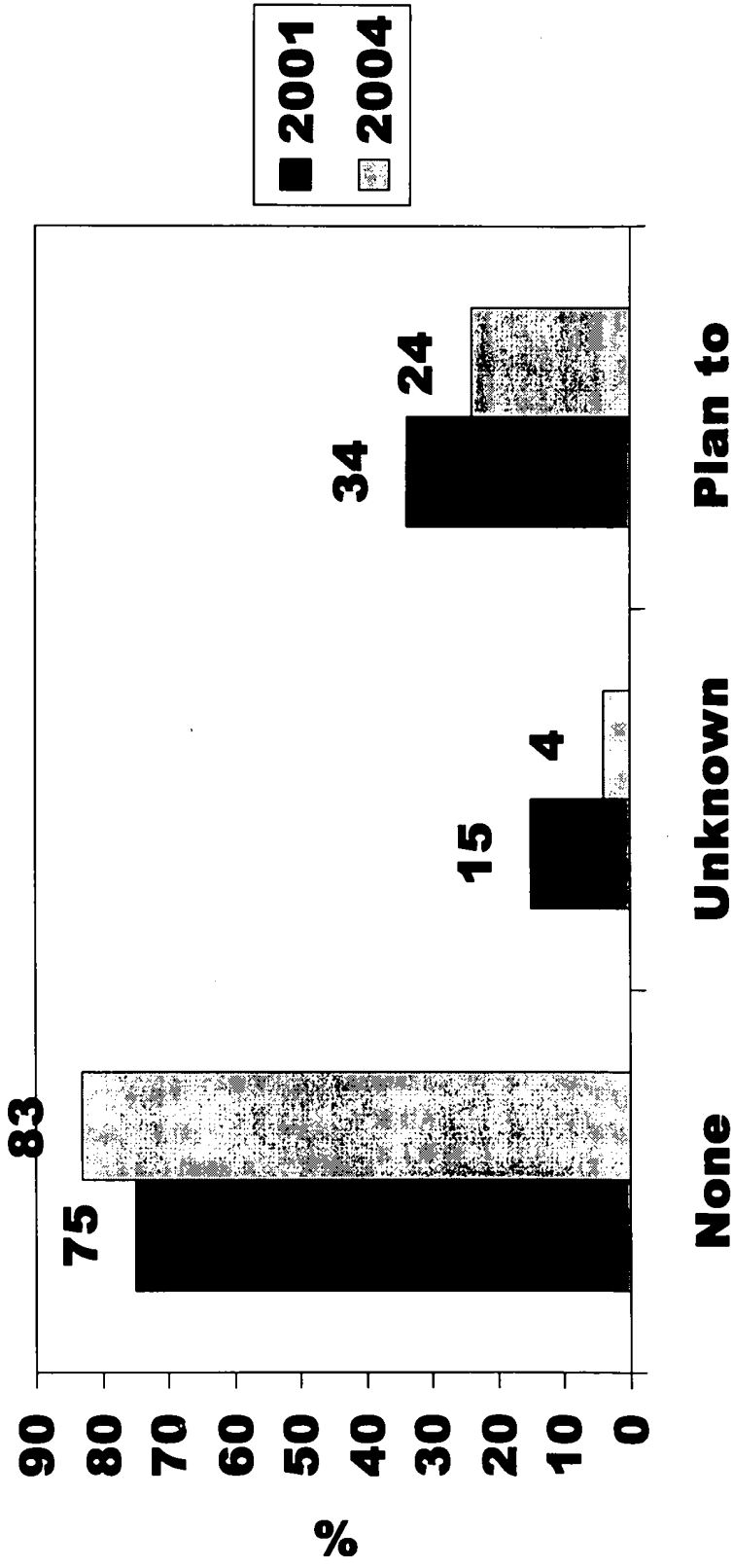
Focus Groups – Fear of crime



Business survey

- 36 Bigger survey – comparability difficult
- 36 Concern up generally
 - 37 Litter, young people, traffic
 - 37 Burglary and vandalism
- 38 Victimization down – theft and damage
- 38 Significant fall in crime prevention funding

Businesses - crime prevention funding



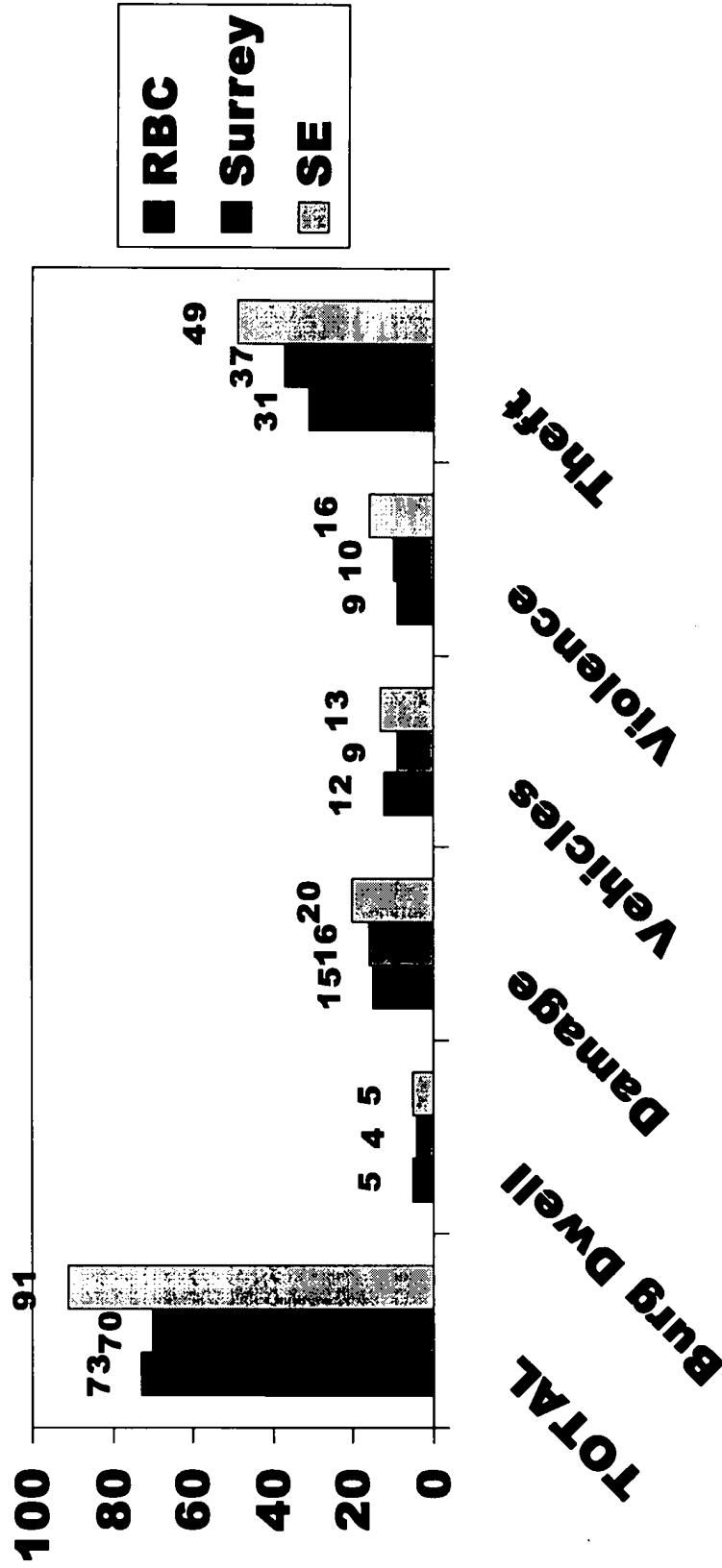
Future focus

- ⌘ Crime, esp. damage and theft from vehicles
- ⌘ Traffic related and road safety issues
- ⌘ Continued community re-assurance
- ⌘ ASB, especially in town centre areas
- ⌘ Young people as victims
- ⌘ Marketing/publicity of crime reduction
- ⌘ Encourage businesses to become more proactive in crime reduction

Crime data analysis

- ⌘ Last two years (since start of current strategy)
- ⌘ Caveats
 - ☑ Change in ward boundaries
 - ☑ Adoption of NCRS
 - ☑ Two-thirds of the way through the strategy – longer term impacts not yet showing (?)
- ⌘ Significant increases overall and in relation to some categories
- ⌘ Significant falls in others
- ⌘ Crimes per 1000 population

Crimes per 1000 population - 2003/04

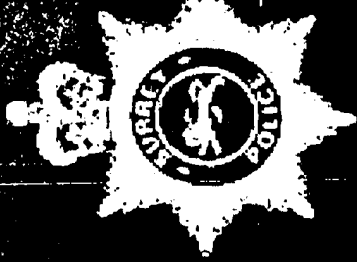


Crimes Per 1000 population – by ward

- ✿ Variation across wards and categories
- ✿ Mismatch between reality and perceptions and ranking

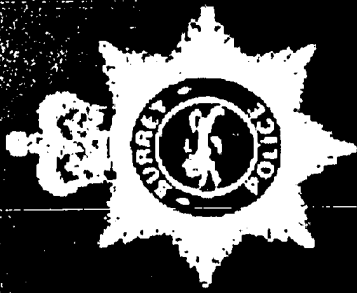
North West Surrey

RUNNYMEDE



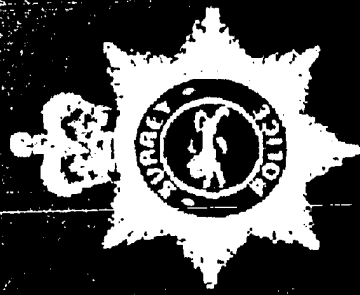
Priority Crime Apr-Oct 2004

- Total crime – down 12.4% (Force av. Up 3%)
- Violence – up 0.9% (4 offences)(Force av. Up 25%)
- Robbery – down 19% (Force similar)
- Burglary dwelling – down 11.8% (Force av. Up 0.3%)
- Theft from m/v – down 19.7% (Force similar)
- Drugs offences – down by 16% (Force av. Up 25%)



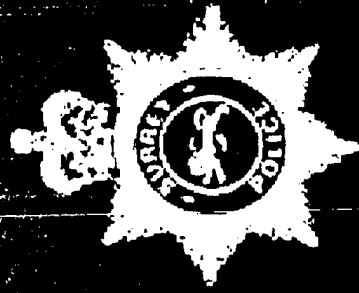
Crime cont/d

- Burglary non-dwelling – down by 23% (Force av. Down 15%)
- Intoxicant Violence – down by 12.8% (Force av. Up 30%)
- Runnymede showing best reduction in Total Crime across the county



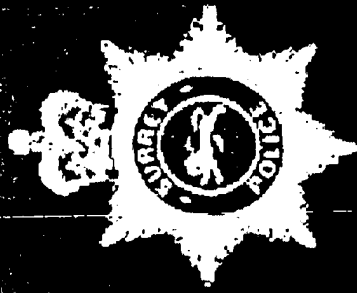
Reducing Crime

- Target hardening vulnerable locations i.e. Runnymede Hotel, Thorpe Park, Royal Holloway
- Force ANPR
- Overt and covert vehicle crime operations
- CDRP funded initiatives i.e. car trap signs, mobile ANPR
- Robust approach to licensing issues



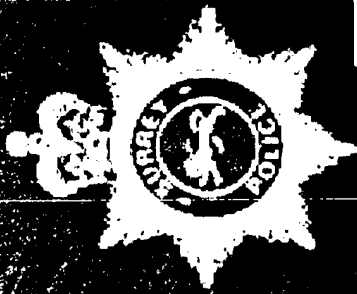
Runnymede Borough Team

- Borough Inspector
- 2 Borough Neighbourhood Sergeants responsible for 9 NSOs and 5 PCSOs
- Community Safety Sergeant responsible for Casualty Reduction, Youth Affairs, Licensing, Crime Reduction and Youth PCSO
- Dedicated Special Constables
- Work from Addlestone and Egham offices



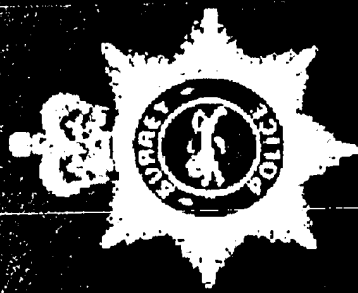
Communities and Contact

- Total ward coverage by NSOs/PCSOs
- Surgeries
- Websites
- Neighbourhood Panels
- PCPG
- Surveys
- Existing Community Groups



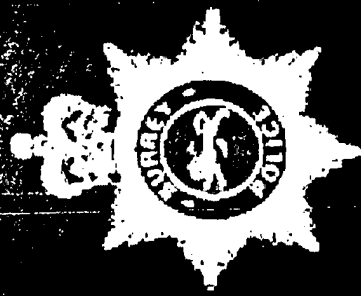
What Matters in your street





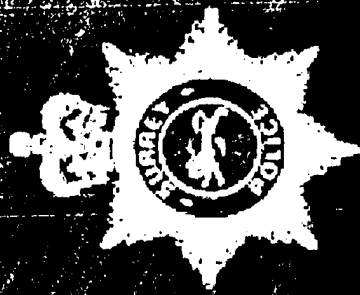
Tackling what matters

- Joint Action Group – focus on locations/crime series
- CIAG – focus on individuals
- 9 ASBOs
- S 30 dispersal of groups orders in Pooley Green and New Haw
- Targeted patrol and intervention



Reassurance Priorities

- Anti Social Behaviour
- Fear of Crime
- Perception of Criminality
- Community Focus



How do we do it?

In partnership with:

- Runnymede Borough Council
- Surrey County Council
- Primary Care Trust
- Surrey Police Authority
- Surrey Fire and Rescue



Safer Runnymede Partnership

PROGRESS REPORT ON ENFORCEMENT OF PLANNING CONTROL AS AT 5 NOVEMBER 2004 (DAL)

SITE AUTHORISATION DATE AND FILE REF	CONTRAVENTION	ACTION TAKEN	HISTORY	NEXT STEPS	TIMESCALE
The Conifers 111A, Almners Rd. Lyne (20.11.92) (8.1.93) (File 53.14.227)	Residential Caravan Site hardstanding and roadway Walls and tarmacadam of site	(i) Enforcement and Stop Notices issued. (ii) Enforcement Notice issued.	Enforcement Notices effective. Final Injunction obtained: 16.6.95. Subsequent appeal to European Court. Judgement of European Court received and found in favour of RBC and UK position. Report to Committee regarding committal proceedings following determination of fresh application and consideration of occupiers circumstances in addition to changed circumstances on site. Reassessment of personal circumstances made following site visit.	Committee report to be prepared for December.	December 2004
The Paddocks Lyne Lane Lyne (11.6.93) (File 53.14.233)	Mobile home, residential caravan, erection of barn, siting of portacabin, laying of hogglin to provide hardstanding	Enforcement Notices issued.	Enforcement Notices effective. Subsequent planning appeal dismissed. Injunction proceedings authorised. Application issued and served. Hearing 7/8 May 2003. Application adjourned for 6 months pending offer of alternative housing accommodation for the 4 family units. Hearing 30 October 2003 - Application adjourned for 9 months pending offer of alternative housing accommodation. 2 of the 4 family units have accepted Council accommodation. Hardstanding and barn removed by direct action. Costs registered as a charge against property. Settlement being negotiated.	Hearing adjourned.	December 2004

SITE AUTHORISATION DATE AND FILE REF	CONTRAVENTION	ACTION TAKEN	HISTORY	NEXT STEPS	TIMESCALE
Padd Farm Hurst Lane Egham (10.5.99)	Various changes of use of land and buildings and operational development	Six Enforcement Notices issued.	Notice A - Appeal allowed and Notice quashed and permission granted. Notice C - Appeal dismissed and Notice upheld, complied. Notice D - Appeal dismissed and Notice upheld, complied. Notice E - Appeal dismissed and Notice upheld. High Court challenge lodged by appellant. Notice upheld. Compliance period expired 4.8.01. Notice F - Appeal dismissed and Notice upheld, complied.	Committee report to be prepared for December.	December 2004.
(20.2.02)			Authority given on 20.2.02 to initiate further enforcement and legal proceedings and to investigate compulsory acquisition of part of Padd Farm. New agent discussing future use of land - possible planning application.		
(File 53.14.103)					
Greenacres, Hardwick Lane Chertsey (6.3.00)	Siting of mobile homes and touring caravans in residential use	Enforcement Notices issued.	Appeal dismissed/allowed in part. Compliance period expired 15.11.01. Application refused in October 2002 and injunction proceedings authorised. Occupier circumstances being assessed prior to proceedings. Fresh planning application for new dwelling refused. Regular site visits being made to assess livestock levels/use of site. Personal circumstances assessed.	Committee report in December 2004.	December 2004.
(File 53.14.295)					
Willow Farm, Chobham Road Ottershaw (31.5.00)	Non-compliance with conditions of planning permissions - landscaping	Breach of Condition Notice issued.	Notice effective - compliance period expired 20.1.01. Partially complied. Previous owner informed that no more materials should be imported and that materials on site needed to be redistributed. Part of bunding removed. Site being monitored. See later entries.	Awaiting vacation of site.	May 2005.
(File 53.14.232)					

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SITE AUTHORISATION DATE AND FILE REF	CONTRAVENTION	ACTION TAKEN	HISTORY	NEXT STEPS	TIMESCALE
Double S Stonehill Road, Ottershaw (5.9.01) (File 53.13.70)	Caravans	Enforcement Notice issued.	Notice effective - compliance period expired 22.2.02. Prosecution pending - Instructions being prepared. Planning Contravention Notice issued and returned. Details checked by interviews under caution. Certificate of Lawfulness application for commercial use not received. Planning application for retention of mobile home being considered.	Application report to be prepared for January 2005.	January 2005.
Edenvale Dockett Eddy Chertsey (7.11.01) (File 53.14.314)	Siting of two caravans and pergola	Enforcement Notices issued.	Appeals dismissed and costs awarded to the Council. Notice re caravans upheld subject to extension of compliance period from 3 to 6 months expiring 27.2.03. Notice re pergola upheld. Compliance period expired 27.9.02. High Court challenge dismissed recently. Evidence of full time residential use obtained.	Prosecution statement for breaches prepared and with Legal Section.	December 2004.
The Annexe Hatch Farm Chertsey Road, Addlestone (19.12.01) (File 53.14.316)	Erection of brick wall	Enforcement Notice issued.	Appeal dismissed - Notice upheld. Compliance period expired 8.11.02. Application submitted for retention of wall.	Application to be considered by Committee.	December 2004.
54 Wey Meadows Weybridge (6.3.02) (File 53.14.320)	Mobile Home	Enforcement Notice issued.	Appeal dismissed - Notice upheld subject to extension of compliance period to 5 months expired 6.4.03.	Prosecution statement prepared and to be submitted to Legal Section.	December 2004.

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SITE AUTHORISATION DATE AND FILE REF	CONTRAVENTION	ACTION TAKEN	HISTORY	NEXT STEPS	TIMESCALE
85 Woodham Park Road, Woodham (8.5.02) (File 53.14.323)	Erection of single storey office and storage building	Enforcement Notice issued.	Appeal dismissed, Notice upheld subject to revised compliance period which expired 18.8.03. Site visit made. Breach still ongoing.	Letter sent to owners requesting date for demolition. No response received. Consideration being given to direct action.	February 2005.
Crockford Bridge Farm, New Haw Road, Adlestone (8.5.02) (File 53.14.324)	Non-compliance with conditions and erection of timber framed irrigation system	Enforcement Notice issued in respect of pergola.	Appeal dismissed. Notice upheld subject to revised compliance period which expired 15.6.03. Revised planning application refused. Action in abeyance pending expiry of appeal period.	Prosecution statement to be prepared in respect of pergola. Report to be prepared on breach of conditions.	December 2004.
Hardwick Park, Hardwick Lane, Chertsey (4.9.02) (File 53.14.202)	Unauthorised barn building	Enforcement Notices issued	Appeal dismissed. Notice upheld subject to revised compliance period expiring 20.11.03. New application approved by Planning Committee on 3 December 2003. Works being undertaken and now complied.	Complied	
11 Wilson Drive, Ottershaw (4.9.02) (File 53.14.329)	Change of use from woodland to residential garden.	Enforcement Notices issued.	Appeal dismissed and Notice upheld subject to minor variation. Compliance period expired 15.8.03. Site visit made – breach still in existence.	Section 78 Appeal dismissed. Site visit to be made and, if appropriate, prosecution statement be prepared. PCNs to be served on other residential properties in the Drive.	December 2004.

SITE AUTHORISATION DATE AND FILE REF	CONTRAVENTION	ACTION TAKEN	HISTORY	NEXT STEPS	TIMESCALE
Capital House Woodham Park Road Woodham (12.3.03 - SO42) (File 53.14.335)	Erection of a single storey steel portal framed building.	Enforcement Notices issued.	Appeal withdrawn. Notice took effect 3 January 2004. Planning application submitted.	Action in abeyance pending determination of planning application.	December 2004.
Willow Farm Chobham Road Ottershaw (21.3.03 - SO42) (File 53.14.232)	Laying of hardcore to form hardstanding.	Enforcement and Stop Notices issued.	Stop Notice took effect 28.3.03. Interim injunction obtained 29 April 2003. Proceedings for full Injunction continue in the High Court. Appeal dismissed and Notice as varied upheld. Compliance period expires 22.4.05.	Site being monitored. Next High Court Hearing date set down for 16 December 2004.	April 2005.
Willow Farm Chobham Road Ottershaw (16.4.03) (File 53.14.232)	Storage of caravans.	Enforcement Notice issued.	Interim injunction obtained 29 April 2003. Proceedings for full Injunction continue in the High Court. Appeal dismissed and Notice as varied upheld. Compliance period expires 22.4.05.	Site being monitored. Next High Court Hearing date - 16 December 2004.	April 2005.
Land r/o South Lodge Chobham Road Ottershaw (16.4.03 - SO42) (File 53.14.232)	Storage of caravans, trailers and mobile homes	Enforcement Notice issued.	Interim injunction obtained 29 April 2003. Notice took effect 4.6.03. Compliance period expired. Not complied with.	Direct action to be taken.	August 2005.

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SITE AUTHORISATION DATE AND FILE REF	CONTRAVENTION	ACTION TAKEN	HISTORY	NEXT STEPS	TIMESCALE
Thorpe Waterski, Thorpe Road, Chertsey (30.7.2003) (SO42 - 12.09.2003) (File 53.14.339)	Various unauthorised structures and changes of use.	Enforcement Notices issued.	Appeal submitted. Public Inquiry to be held in January 2005. 8 new applications submitted.	Awaiting Environmental Impact Assessment by applicant.	January 2005.
Land adj. 91 Chertsey Lane, Staines (3.9.03) (File 53.14.341)	Caravans	Enforcement Notice issued.	Notice effective 17 November 2003. Compliance period expired 17.2.04. Planning application for temporary retention of six caravans refused - Appeal made. Access denied by owner.	Awaiting outcome of appeal - written representations.	March 2005.
Blackhouse Farm and Land r/o Thorpe Village Hall (SO42)	Non compliance with conditions requiring rebuild of wall and tree protection	Breach of Condition Notices authorised.	Application approved at Planning Committee on 26.5.04 to regularise breaches.	Legal agreement to be completed shortly.	November 2004.
21A and 22A Station Parade, Virginia Water (5.11.03) (File 53.14.343)	Change of use of first floor to office use for a temporary period of 2 years.	Enforcement Notice issued.	Appeal withdrawn. Notice effective.	Compliance period expires 16 November 2004.	November 2004.

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SITE AUTHORITY DATE AND FILE REF	CONTRAVENTION	ACTION TAKEN	HISTORY	NEXT STEPS	TIMESCALE
40 Crockford Park Road Addlestone (3.12.03) (File 53.14.345)	i) Use of site for industrial and commercial purposes. ii) Operational development.	Enforcement Notices issued.	i) Notices effective regarding uses. Compliance period expired 17.8.04. ii) Appeal lodged regarding operational development. Site visit held.	i) Complied. ii) Appeal dismissed and Notice upheld. Compliance period expires 19.1.05. iii) Planning application for replacement dwelling to be considered at Committee on 10.11.04	- January 2005. Nov. 2004.
Abbey Chase Lodge Bridge Road Chertsey (3.12.03) (File 53.14.344)	Siting of mobile home.	Enforcement Notice issued.	Notice effective - compliance period expired 8.9.04. Planning permission granted for extension to house. Caravan considered 'permitted development' during completion of works. Site being monitored.	Site being monitored.	--
Oak Farm Thorpe Green Egham (21.1.04) (File 53.14.346)	Erection of wendy house, shed and creation of hardstanding, fencing, gates, brick piers, driveway.	Enforcement Notices issued.	Appeals lodged. Public Inquiry to be held 30 November 2004.	Appeals lodged - Abeyance until outcome of appeal.	Nov. 2004.
Great Grove Farm Murray Road Ottershaw (31.3.04) (File 53.14.350)	Portacabin, metal clad store/garage, steel framed building, storage of materials, plant and equipment and parking of vehicles.	Enforcement Notice Issued.	Appeals lodged. Public Inquiry to be held 2005.	Awaiting outcome of appeal. Planning application to regularise situation awaited. 3 Certificates of Lawfulness applications to be considered.	2005.

SITE AUTHORISATION DATE AND FILE REF	CONTRAVENTION	ACTION TAKEN	HISTORY	NEXT STEPS	TIMESCALE
Greenside, Chestnut Avenue, Virginia Water (28.4.04) (File 53.14.347)	Independent residential use of outbuilding.	Enforcement Notice issued.	Appeal lodged. Public Inquiry to be held on 27 November 2004.	Appeal to be determined at Inquiry on 27 November 2004.	2005.
Silvester House and Cottage, Ridgemoor Road, Englefield Green (12.5.04) (File 53.14.352)	Use of cottage as a separate independent dwelling.	Enforcement Notices issued.	Appeal lodged. Public Inquiry to be held 2005.	Appeal to be determined. Current Certificate of Lawfulness application to be considered.	2005.
Fullbrook School, Selsdon Road New Haw (12.5.04) (File 53.14.351)	Siting of mobile double classroom unit.	Enforcement action authorised	Discussion held with applicant. Application to regularise position approved on 4.8.04. Compliance required by 31.10.2004.	Rescind authority to enforce upon implementation of planning permission.	30 Nov. 2004
Bridge Autos 262-264 Chertsey Lane, Staines (26.5.04) (File 53.14.353)	i) Fencing. ii) Parking of cars and storage of materials and scrap. iii) Storage/parking of vehicles in connection with car sales business.	Enforcement Notices issued.	i) Notice effective - compliance period expired 23.9.04. ii) Appeal lodged - Public Inquiry to be arranged. iii) Notice effective - compliance period expired 23.9.04	i) Site visit to be made. ii) Awaiting outcome of appeal. iii) Site visit to be made.	i) Nov. 2004 ii) 2005 iii) Nov. 2004

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SITE AUTHORISATION DATE AND FILE REF	CONTRAVENTION	ACTION TAKEN	HISTORY	NEXT STEPS	TIMESCALE
Trys Hill Farm, Lyne Lane, Chertsey (28.6.04) (File 53.14.356)	Mobile home, storage unit, Lean-to structure, Manage, fencing, wendy house	Four Enforcement Notices issued.	Four Enforcement Notices issued. Appeals lodged.	Appeals to be determined.	2005
Foxwoods, Trumps Green Road, Virginia Water. (28.6.04) (File 53.14.354)	Fencing	Enforcement Notice issued.	Enforcement Notice effective. Compliance period expires 22.12.04	Compliance period expires on 22.12.04.	December 2004.
Plots 14B, 15 & 16, The Moorings, Abbey Chase Chertsey (28.6.04) (File 53.14.355)	Residential occupation of boats.	Breach of Condition Notice issued.	Notice effective – compliance period expires 13.1.05.	Compliance period expires 13.1.05. Site visit to be made in January 2005.	January 2005.
The Cattle Park St Anns Hill Road, Chertsey (14.7.04) (File 53.14.357)	Siting of mobile home.	Enforcement action authorised.	Notice drafted and checked by Legal Section.	Notice to be issued once legal issues and other breaches clarified.	December 2004.

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SITE AUTHORITY DATE AND FILE REF	CONTRAVENTION	ACTION TAKEN	HISTORY	NEXT STEPS	TIMESCALE
New Bungalow Ruxbury Farm St Anns Hill Road Chertsey (4.8.04) (File 53.14.358)	Storage and repair of vehicles.	Enforcement Notice issued.	Enforcement Notice issued. Notice effective - compliance period expires 28.2.05.	Compliance period expires on 28.2.05.	February 2005.
Amberwood and Lone Pine Christchurch Road Virginia Water (4.8.04) (File 53.14.333)	Erection of fence.	Enforcement Notices issued.	Notice quashed on appeal. Report submitted to Planning Committee on 4.8.04 and new authorisation given to take enforcement action. New Enforcement Notice issued.	Unless appeal lodged, Notice will take effect 27.10.04.	November 2004.
Holly Farm Cottage, Brox Lane, Ottershaw (15.9.04) (File 53.14.359)	Use of building as single self-contained dwelling house.	Land Registry details obtained.	Enforcement action authorised 15.9.04.	Notice drafted and to be checked by Legal Section	December 2004.
Rosefield, Hurst Lane, Egham (29.9.04) (File 53.14.361)	Use of building for independent residential occupation.	Land Registry details obtained	Enforcement action authorised 29.9.04	Notice drafted and to be checked by Legal Section.	December 2004
Brown Gables, 3 Trumps Green Road, Virginia Water (29.9.04) (File 53.14.360)	Extension and conservatory	Land Registry details obtained.	Enforcement action authorised 29.9.04	Notice drafted and to be checked by Legal Section.	December 2004

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